



A Content Management Perspective on Fact-Checking

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INRIA-AIST Workshop on Fact Checking @INRIA

23 January 2018

- Misinformation can stem from intentional deception effort, but also simply satire (Rubin et al. 2015) and "honest mistake"
- Fake news is as old as journalism, and hard to solve through political means

Example (Napoleon III vs the "rotary press")



Motivation and Goals

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 - ▶ Whether performed by journalists or other fact-checkers

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Observation

We do not believe it is feasible to “automate” fact-checking or journalistic work; nor is it desirable, since journalistic content is authored by humans. Instead, we are interested in the role content management plays as a provider of models, algorithms and tools.

Outline

1 Computational Fact Checking

2 State of the art

3 Perspectives

Definition(s)

Definition (Fact checking)

This paper focuses on **a posteriori** fact checking, which we define as the investigative process consisting in :

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Other definitions have been given (detail in the survey section.)

Fact checking ingredients

From the above definition, we can derive conclude :

- For a claim to pass fact check, it must
 - (i) the fact leaves little to no room for alternative interpretations,
 - (ii) it is backed by sufficient references to sources,
 - (iii) the sources are reliable, and
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- Even in the presence of sufficient and reliable sources, evaluating claim accuracy is tricky, due in part to the need to **contextualize** the claim, i.e., understand the precise setting (e.g., in which country, city, at which time) the claim is made ; its validity can only be assessed in a specific context.

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- Some claims may be crafted to mislead, i.e., look valid given some context or source that is either irrelevant or flawed.

The need for transparency

The International Fact-Checking Network (IFCN), an organization sponsored by the Poynter Institute to “promote excellence in fact checking”¹ :

- 1 A commitment to non-partisanship and fairness.

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- 5 A commitment to open and honest corrections.

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The limits of fact checking

- **Confirmation bias** : people are more likely to believe what fits their prior views.
 - ▶ Leads to the man-made part of the **echo chamber**.
 - ▶ Automated recommendation system amplify the phenomenon, making it harder for users to break out of their **filter bubbles**.
 - ▶ The actual impact of filter bubbles and echo chambers being studied[Garrett(2009), Garrett(2016)].

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- **Timing matters** : Emotionally engaging information, including rumors and misinformations, spread faster than corrections on social networks [Shin et al.(2017)Shin, Jian, Driscoll, and Bar].
 - ▶ If a verification may come too late, false information had time to “stick” in their audience's minds²
 - ▶ However, near instant-correction can exacerbate the backfire effect [Garrett and Weeks(2013)].

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The “arms race” between misinformation and fact checking is still on and probably will be so for a while.

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- NLP perspective, [Vlachos and Riedel(2014)] defines fact checking as the **assignment of a truth value to a claim made in a particular context, on an ordinal scale**, borrowed from Politifact's Truth-o-Meter.

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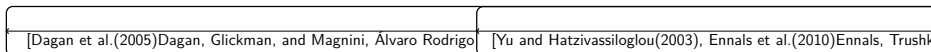
Definition (Fact checking [Babakar and Moy(2016)])

Fact checking is a four-stage process where media sources are

- (i) media sources are **monitored**,
- (ii) claims are **spotted**,
- (iii) claims are **checked**,
- (iv) fact checking analysis **results** are created and **published**.

Overview

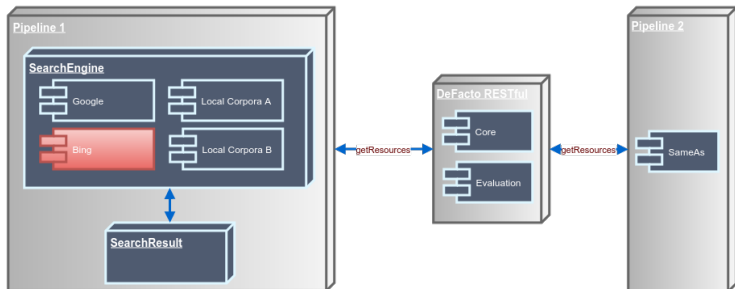
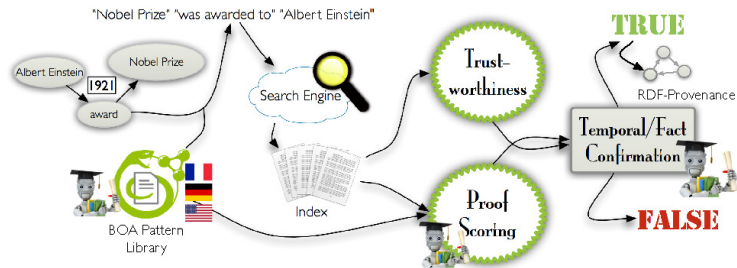
A very active research and development area today.



Legend	
Black boxes :	tasks involved in fact checking
Blue boxes :	inputs and outputs

FIGURE – Fact checking tasks, ingredients, and relevant works : an overview.

End-to-end systems : DeFacto



End-to-end systems : DeFacto

Charlie Sheen spouse Brooke Mueller

90.09% overall DeFacto score, fact holds for the year 2008 - 2011

263 websites containing the fact.

open proofs

74

Examples

Ahna O'Reilly, spouse, James Franco

Alexandra Christmann, spouse, Ben Kingsley

Alexis Valdés, spouse, Paulina Gálvez

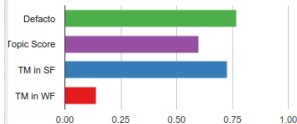
Andrew Pruet, spouse, Abigail Spencer

Anna Torv, spouse, Mark Valley

Blake Lively, spouse, Penn Dayton Badgley

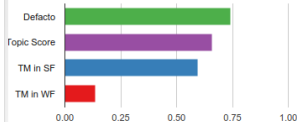
Brian McFadden, spouse, Delta Goodrem

TMZ Live: Charlie Sheen -- Brooke Mueller's Blocking Our Sons ...



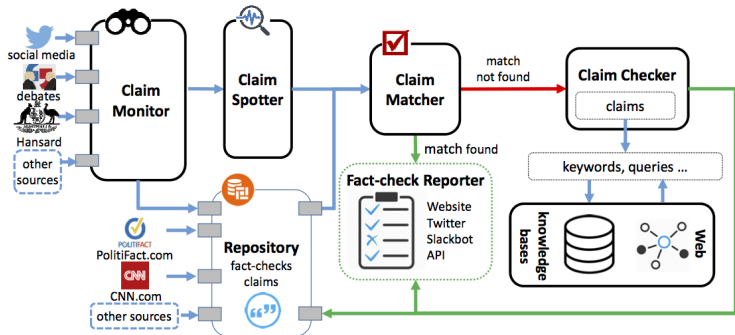
1. Z Live: **Charlie Sheen -- Brooke Mueller's Blocking Our Sons' Care** TMZ
2. **Charlie Sheen -- Brooke Mueller's Blocking Our Sons' Care** TMZ Live 11.

Charlie Sheen slams ex-wife Brooke Mueller on eve of her ...



1. **Charlie Sheen** slams ex-wife **Brooke Mueller** on eve of her first un...

End-to-end systems : ClaimBuster



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2016 Third Presidential Debate. Oct. 19, 2016, 9 p.m. EST

Chronological Order Order by Score

Least Check-worthy >=0.1 >=0.2 >=0.3 >=0.4 >=0.5 >=0.6 >=0.7 >=0.8 >=0.9 >=1 Most Check-worthy


is tougher. But they know what's going on. They know it better than anybody. They want strong borders. They feel we have to have strong borders. I was up in New Hampshire the other day. **The biggest complaint they have -- it's with all of the problems going on in the world, many of the problems caused by Hillary Clinton and by Barack Obama.** All of the problems -- the single biggest problem is heroin that pours across our southern border. It's just pouring and destroying their youth. It's poisoning the blood of their youth and plenty of other people. We have to **Fact-check this** borders. We have to keep the drugs out of our country. We are -- right now, we're getting the drugs, they're getting the cash. We need strong borders. We need absolute -- we cannot give amnesty. Now, I want to build the wall. We need the wall.

Claim Checker - Knowledge Bases	Claim Matcher	Claim Checker - Search Engine
Consulting the knowledge bases produced the following results:	We found the following claims which have been professionally fact-checked. Check them out!	We found the following information after processing some search engine results:
<p>Truth Rating Indeterminable</p> <p>Question Asked What is all of the problems-- the single biggest problem?</p> <p>Response Received The single biggest problem in communication is the illusion that it has ...</p>	<p>Truth Rating True</p> <p>Claim "Heroin ... pours across our southern borders."</p> <p>Speaker Donald Trump</p> <p>URL pollifact</p> <p>Truth Rating True</p>	<p>All of the problems -- the single biggest problem is heroin that pours across our southern border. It's just pouring and destroying their youth.</p> <p>Similarity Rating 0.8320502943378437</p> <p>URL source</p> <p>"I was up in New Hampshire the other day," Trump said in the debate. "The biaoest</p>

GENIUS

FILTER BY All Annotations

The biggest complaint they have -- it's with all of the problems going on in the world, many of the problems caused by Hillary Clinton and by Barack Obama

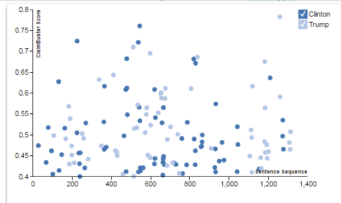
 Josue Caraballo 17d

Is that true? What is the source?

report abuse

Upvote

Add a comment



End-to-end systems : FullFact.org

Live Trends Tools

BBC News BBC One BBC Two ITV Channel 4 **PMQs** Rec Experimental Mode Live Subtitles

15:34:57 **Economists have said GDP is rising.**

15:34:57 **Hospitals are struggling to provide essential gear, pi is the government gear, pi is the government cutting the number of beds in the National Health Service?**

15:34:57 -- beds. . The -- beds...

15:34:57 **The average length of time for staying in the hospital has virtually Haft since the year 2000.**

15:34:57 **We can look at the Labour Party 's record on this.**

15:34:58 **In the last six years of the last Labour government, 25,000 hospital beds were cut.**

Robo matches

Found automatic match

From 2015 to 2016, gdp rose. It went from 1888737.0 to 1922626.0, a percentage change of 1.8%.

Year	GDP (£m)
2014	1888737.0
2015	1922626.0
2016	1922626.0

[See the source data](#)

Exact claim matches

The government is cutting the number of hospital beds.

This is right, the number of overnight beds in the English NHS has fallen.

[See on the site](#) | [Trends](#) | [Tweet This](#)

Was this the right claim to check? [Admin](#)

Exact claim matches

The average length of time for staying in hospital has virtually halved since the year 2000.

It hasn't quite halved but it has fallen. The average length of stay overnight was eight days in 2000 and is about five days now.

[See on the site](#) | [Trends](#) | [Tweet This](#)

Was this the right claim to check? [Admin](#)

End-to-end systems : FullFact.org

Live Trends Tools
Full Fact

Dashboard Search

nurses have been using

Searched for nurses have been using, found 1 claims

Nurses have been using food banks.

Claim

Nurses have been using food banks.

Conclusion

Media reports show that at least some individual nurses and trainees have visited food banks. We don't have solid evidence of the scale of use.

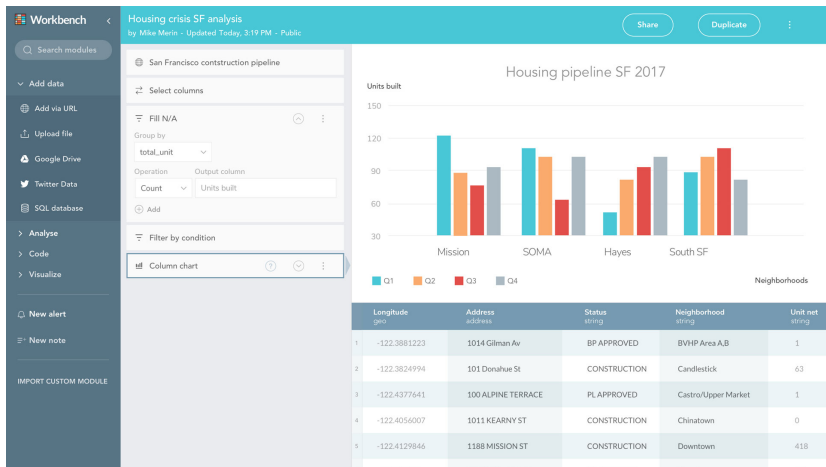
[Read the factcheck](#)

We've seen this claim 266 times since Jul 2016

Date	Hits
2016-07-01	1
2016-08-01	0
2016-09-01	1
2016-10-01	0
2016-11-01	0
2016-12-01	0
2017-01-01	0
2017-02-01	0
2017-03-01	0
2017-04-01	21
2017-05-01	84
2017-06-01	57
2017-07-01	53
2017-08-01	11
2017-09-01	33
2017-10-01	5

17 / 33

End-to-end systems : CJ WorkBench



Data source

Reference and search.

■ Fixed reference database **ClaimBus-**

ter [Hassan et al.(2017)Hassan, Zhang, Arslan, Caraballo, Jimenez, Gawsane, Hasan, J
DisputeFinder [Ennals et al.(2010)Ennals, Trushkowsky, and Agosta] (PolitiFact API); **FullFact** [Babakar and Moy(2016)] (internal manually checked claim DB); **TruthTeller**³ used claims manually checked by Factcheck.org; The **Décodex** plug-in developed by Le Monde also leverages their past fact checking analyses

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manual analysis of online articles against any open data sources.

■ Search engines

DeFacto [Lehmann et al.(2012)Lehmann, Gerber, Morsey, and Ngomo,
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(search engines);

■ Reference corpus **Stance detection** aims to determine whether a text in favor of a given target, against it, neutral or unrelated.

Sources can be general

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Claim extraction

Definition (Claim detection [Levy et al.(2014)Levy, Bilu, Hershovich, Aharoni, and

Given a topic (short sentence) and a set of relevant articles, their goal is to automatically extract concise statements from the articles that directly support or contests the given topic.

Claim extraction, w.r.t. to reference base.

- In [Levy et al.(2014)Levy, Bilu, Hershovich, Aharoni, and Slonim], the authors provide manually labeled benchmark dataset and a classification approach based on a cascade of classifiers.
- **DisputeFinder** [Ennals et al.(2010)Ennals, Trushkowsky, and Agosta] identifies within within text, claims covered by a reference database containing disputed claims.
In the extraction phase, phrases are transformed in bags of words through stop word removal, stemming etc. and matched against the database.
- **FullFact** ongoing work [Babakar and Moy(2016)] is researching claim extraction from text feeds, but also, audio and video streams ;
- A follow-up on **De-Facto** [Gerber et al.(2015)Gerber, Esteves, Lehmann, Bühmann, Usbeck, Ngomo, and

Claim extraction (continued)

Claim check-worthiness.

- Using neural networks [Park and Cardie(2014)]and [Guggilla et al.(2016)Guggilla, Miller, and Gurevych] classify sentences as verifiable and unverifiable
- ClaimBuster [Hassan et al.(2015)Hassan, Li, and Tremayne, Hassan et al.(2017)Hassan, Zhang, Arslan, Caraballo, Jimenez, Gawsane, Hasan, Josep] uses SVMs to monitors data sources such as social media, TV programs and websites. Classes include :
 - ▶ non-factual (e.g., opinions or subjective content) ;
 - ▶ factual but not interesting (consensual, general) ;
 - ▶ factual and interesting (that is, check-worthy).

Claim extraction (continued)

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- Using neural networks [Park and Cardie(2014)]and [Guggilla et al.(2016)Guggilla, Miller, and Gurevych] classify sentences as verifiable and unverifiable
- ClaimBuster [Hassan et al.(2015)Hassan, Li, and Tremayne, Hassan et al.(2017)Hassan, Zhang, Arslan, Caraballo, Jimenez, Gawsane, Hasan, Josep] uses SVMs to monitor data sources such as social media, TV programs and websites. Classes include :
 - ▶ non-factual (e.g., opinions or subjective content) ;
 - ▶ factual but not interesting (consensual, general) ;
 - ▶ factual and interesting (that is, check-worthy).

Separating fact from opinions.

- [Yu and Hatzivassiloglou(2003)] separates claims between facts and opinions with an opinion question answering system perspective.
- [Walker et al.(2012)Walker, Tree, Anand, Abbott, and King] for research on deliberation and debate

Claim accuracy assessment

- **DeFacto** [Lehmann et al.(2012)Lehmann, Gerber, Morsey, and Ngomo, Gerber et al.(2015)Gerber, Esteves, Lehmann, Bühmann, Usbeck, Ngomo, and Speck] provides evidence potentially proving the claim is text snippets found in a Web page, sufficiently close to the claim.

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- **ClaimBuster** [Hassan et al.(2015)Hassan, Li, and Tremayne, Hassan et al.(2017)Hassan, Zhang, Arslan, Caraballo, Jimenez, Gawsane, Hasan, Josep]
 - 1) Matches claims against previously checked claims from trusted repositories.
 - 2) If no similar claim is found, reverts to Web search engines and question answering systems such as Wolfram Alpha.
 - 3) Combines the responses into a visual interface.

In a separate study, the authors show a strong correlation between the output of their system, and that claims checked by professionals at CNN and PolitiFact.

Claim accuracy assessment (continued)

- The **Fast and Furious FactCheck Challenge**⁵ proposed to classify news articles (not claims) among the categories TRUE, FALSE, SOMEWHAT TRUE and SOMEWHAT FALSE using any combination of human and automated tools;

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 - ▶ A database of manually checked claims, s.t. for each claim a set of Web and social media sources having propagated it, the fact checking analysis, and the final level-of-truth classification.
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- The **SemEval**'s Semantic Textual Similarity task [Agirre et al.(2013)Agirre, Cer, Diab, and Gonzalez-Agirre] offers a graded and typed definition of semantic similarity

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Putting claims into perspective

- Query perturbation approach [Wu et al.(2014)Wu, Agarwal, Li, Yang, and Yu].

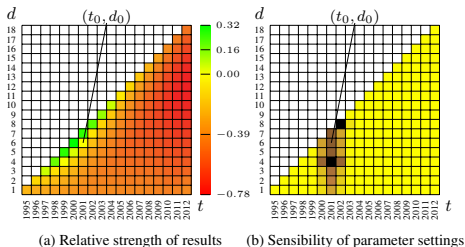


FIGURE – Strength and sensibility for the Giuliani's claim : "Adoptions went up 65 to 70 percent when [he] was mayor [of New York City]."

Formally define the notions of counter-argument (that weakens the original claim), reverse-engineering of vague claims, and claim

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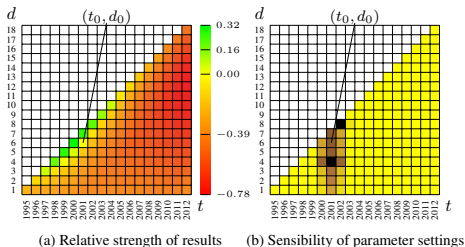


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- In [Wu et al.(2017a)Wu, Agarwal, Li, Yang, and Yu, Wu et al.(2017b)Wu, Gao, Agarwal, and Yang] the work is extended to support notions of diversity and representativity.

Julien: [Insert image]

Putting claims into perspective (continued)

- Data mining techniques are used in [Belfodil et al.(2017)Belfodil, Cazalens, Lamarre, and Plantevit] to highlight claims about behaviors in voting or rating contexts. Identifying groups of individuals and situations where their agreement significantly differs from usual.

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- Systems such as [Sato et al.(2015)Sato, Yanai, Miyoshi, Yanase, Iwayama, Sun, and Niwa] can be used provide a general and balanced picture of a complex issue (e.g. “casinos increase criminality”). Crawls from a textual corpus in search for positive and negative stances, and outputs a summary of the articles for each stances.

Sharing and publishing fact checking results

- **DeFacto** [Lehmann et al.(2012)Lehmann, Gerber, Morsey, and Ngomo] shares outputs as RDF graphs with provenance information ; **ClaimBuster** provides access to their fact checking outputs ; **CJWorkbench** claims to enable the sharing of prior work for reuse in similar settings.

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- Google introduced **ClaimReview**⁸ in 2017. It uses articles annotated with this metadata to display links in search result

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Publishing ClaimReview using MicroFormat

```
<div itemscope="" itemtype="http://schema.org/ClaimReview">
  An example paragraph reviewing a claim expressed in another document.
  <dl>
    <dt>Date published:</dt>
    <dd itemprop="datePublished">2014-07-23</dd>
    <dt>Review url:</dt>
    <dd itemprop="url">http://www.politifact.com/texas/statements/2014/jul/23/rick-perr...
    <dt>Review by:</dt>
    <dd>
      <span itemprop="author" itemscope="" itemtype="http://schema.org/Organization">
        <span itemprop="name"><a itemprop="url" href="http://www.politifact.com/">Polit
          
        </span>
      </dd>
    </dl>
    <h3>Claim reviewed:</h3>
    <blockquote itemprop="claimReviewed">
      More than 3,000 homicides were committed by 'illegal aliens' over the past six year
    </blockquote>
    <span itemprop="reviewRating" itemscope="" itemtype="http://schema.org/Rating">
      Rating: <span itemprop="ratingValue">1</span>
      (best score: <span itemprop="bestRating">6</span>),
      "<span itemprop="alternateName">True</span>".
    <img itemprop="image" src="http://static.politifact.com.s3.amazonaws.com/rulings/1
```

ClaimReview as used in Google News

The screenshot shows the Google News interface. At the top, there is a search bar and navigation tabs for 'Headlines', 'Local', 'For You', and 'U.S.'. The main content area is divided into sections: 'World', 'Fact Check', and 'More 江東区 stories'. Each section contains several news items with images, headlines, and source information.

Google News Search

Headlines Local For You | U.S. ⌵

World :

WSJ: Cohen paid porn star through private LLC created just weeks before election
 CNN · 4h ago
 RELATED COVERAGE
 Trump Lawyer Used Private Company, Pseudonyms to Pay Porn Star 'Stormy Daniels'
 Highly Cited · Wall Street Journal · 9h ago

Souring World Views of Trump Open Doors for China and Russia
 New York Times · 17h ago
 RELATED COVERAGE
 World's Approval of U.S. Leadership Drops to New Low - Gallup News
 Most Referenced · Gallup News · 12h ago

New Zealand Prime Minister Says She's Pregnant, Due

Fact Check

Donald Trump said Chrysler is leaving Mexico. It isn't
 PolitiFact

Did Shelia Jackson Lee Tweet That Trump Wanted War with 'North Japan'?
 Snopes.com

Fact-checking President Trump's 'Fake News Awards'
 Washington Post

Fact-checking Cory Booker's statistic on attacks by white nationalist hate groups
 PolitiFact

Did Melania Trump Copy Michelle

More 江東区 stories →

Outline

- 1 Computational Fact Checking
- 2 State of the art
- 3 Perspectives**

Needs and open problems

- **Develop pluridisciplinarity** Social and cognitive sciences useful to help devise psychologically effective fact-checking tools

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- **Standardize** Beyond “ClaimReview” more standards are needed to cover additional elements such as protocols, tools and functions.

Societal aspect

■ Adapt the delivery of fact checking results

- ▶ Timely, sharp and balanced results.
- ▶ Avoiding frontal attack on one's convictions and beliefs.
- ▶ Choice of the best media for fact-checking to reach each group of audience

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■ Educate

- ▶ data literacy, envisioned as a set of math and statistic skills, through dedicated education modules at all levels

Towards a fact check management system

■ Data storage

- ▶ popular formats (PDF, JSON, CSV, etc.), automatic data types detect, automatic back-up mechanisms, e.g. (cloud-storage), CMS functionalities

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- **Compliance with the standards** Should adopt all standards of the trade, be open in the export and sharing of its inputs and outputs.

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23 January 2018